

## Are You Prepared for an IRS Audit?

*Michael Viljak, Manager of Advisor Development*

The Internal Revenue Service's (IRS's) Employee Benefit Audit Program is used to audit and enforce. The IRS's emphasis, with respect to defined contribution plans is on compliance with the requirements of the Internal Revenue Code (the Code), the plan's tax qualification and administration of all plan documents. In the event of noncompliance with regulations, the IRS can impose taxes, penalties and interest.

Most IRS audits are selected at random, but certain audit triggers exist that plan sponsors should be aware of. If the IRS suspects noncompliance, the chances of an audit will increase substantially. Answers to certain questions on the Form 5500 may also trigger an audit.

The IRS audit process is initiated with an Information Request Letter to the plan sponsor. The Information Request Letter identifies the date the auditor plans to visit, the documents they plan to review and possibly will list individuals they intend to speak with who handle plan administration. The letter requests specific information to have available for the auditor to review. If you receive one and have questions regarding items requested, or require additional time to collect the requested data, it is best to be proactive and explain your concerns and circumstances.

It is essential to be prepared for audit by having all requested documents readily available and being familiar with these documents. Preparation should begin upon receipt of the audit letter. Being prepared, informed and helpful to the auditor should reflect positively on the audit experience. Be sure to be available during the audit in the event you are asked to respond to follow-up questions or produce additional documents.

The auditor may want to speak with other plan fiduciaries, your ERISA attorney, plan advisor, administrator, investment advisor and trustee. If you anticipate more

potentially concerning issues may be discussed, you may want to consider having your legal counsel assist during the audit process.

While it is important to be prepared, understand that auditors are looking for specific information, so provide only information that is requested. It is not a good idea to lead an auditor to your plan files and let them search. Allowing access to more information than is requested can often be counterproductive. Be patient with the audit process and project confidence.

The IRS will focus on compliance with the plan document, regulations and tax-related issues. Compliance with all plan documents in terms of operation and administration are the most frequent cause of compliance deficiencies. Also, compliance with newer regulations is likely to be reviewed.

The most common issues the IRS finds in its audits of retirement plans are:

- Plan document is not up to date
- Untimely participant deferral deposits
- Plan operation doesn't follow the plan document
- Plan definition of compensation not followed
- Matching contributions not made to all eligible employees
- Plan definition of eligibility to participate or for employer match not followed
- Improper administration of participant loans (including defaults), hardships, QDROs, etc.
- Delinquent filing of Form 5500
- ADP/ACP test errors
- Deferral limits exceeded
- Top-heavy requirements ignored

Once the audit is complete, the auditor will follow up with a phone call to verbally convey the audit findings; the phone call is followed by a written audit findings letter. The letter may show no further actions are necessary and that the audit file is closed. If errors are found, then certain corrective actions may be necessary through the IRS's Audit Closing Agreement Program, the main intent of which is to make the plan and its participants whole. This may include a corrective contribution plus interest to plan participant accounts, excise taxes required and potentially other fees and penalties payable to the IRS. If you disagree with the audit conclusions in some way, there is an appeals program that enables another review of the audit findings and your position.

Plan administration is complex and plan documents are not always simple to interpret, as a result it is not uncommon for plan sponsors to have correction issues at some point. Many errors that occur and corrections that need to be made arise out of a triggering event, such as payroll staff turnover, system changes, one-off processing events, annual limits or business reorganizations. If you've had or have this type of event, you may want to conduct a self-audit to ensure your plan's operation continues to be consistent with plan documents and all laws. Performing regular self-audits will give you greater protection against compliance breaches. If you identify a problem during the self-audit of plan operations, you can voluntarily correct these problems. Depending upon the nature and extent of the issue, you may be able to self-correct your plan, document the corrections for the file and move forward without a formal filing with the IRS or the DOL. More significant issues, such as failing to amend the plan timely or not depositing employee deferrals timely, generally require filing for and obtaining approval of the self-correction methodology.



***About the Author, Michael Viljak***

*Michael has over 30 years of experience in the pension field, on both the wholesale and retail levels, focusing on 401(k) plans ever since their inception in 1981. Michael was part of the team that created RPAG's proprietary Fiduciary Fitness Program™. He authors many of RPAG's newsletter articles, communication pieces and training modules. Prior to RPAG, Michael worked for Great-West Retirement Services for more than 25 years in various sales and management positions.*

## Group Whole Life Insurance: The Third Pillar

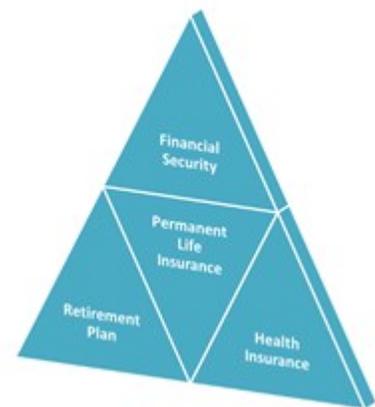
Financial security is something that every American strives for. Experts believe that the foundations of financial security are built off of three equally important pillars: a retirement plan, health insurance, and permanent life insurance. These three instruments complement one another and work together to create holistic security for individuals and their families. As an employer, offering all three of these benefits can be instrumental in attracting and retaining employees.

For decades now, the conversation around financial security at work has centered on the first two pillars of retirement and medical insurance. It is the third pillar, however, that has received relatively little attention and is equally important.

Many people think that a 401(k) serves the same purpose as life insurance, and for that reason, they believe you don't need both. But the truth is, they serve very different purposes and they actually complement one another.

There is also confusion around term life insurance vs. whole life insurance. For millions of Americans, the only type they ever receive is term life insurance from an employer; however, term life insurance, by its very definition, is limited in its scope. It only provides protection for a specified "term" or period of time. How do you plan for the unexpected when the unexpected must happen during a specific time period?

Whole life insurance is the most well-known type of permanent life insurance. Just as the name suggests, it is a policy meant to provide lifelong coverage, regardless of age, affliction, or employment status.



Here are the main differences between term and whole life insurance:

Term Life vs. Whole Life	
Provides protection for a specific, limited amount of time - ex) 20 or 30 years	Provides protection for the insured person's entire life-time
Provides no cash value. It is pure death benefit protection	Has a cash value that accumulates over the life of the policy and can be used as a benefit while the insured is living
Inexpensive at younger ages. Cost goes up each year. Prohibitively expensive in later years.	Higher premium cost in early years - goes towards death benefit and cash value benefit. Cost remains level for life

The difference between term and whole life insurance can be compared to the difference between renting and owning a home. Both renting and owning provide you a place to live, and both term and whole life provide you a death benefit.

However, similar to renting, you are not building any equity while paying your term life premiums. If you own a home, each time you make a mortgage payment, you are building equity. The same is true with whole life. Each premium you pay helps you build equity in the form of the policy's cash value, which you can use as a benefit.

**Why Offer Group Whole Life?**

Group whole life is a dynamic employer-sponsored solution that offers much more than a death benefit. Group whole life includes a cash accumulation component known as the policy's cash value. The cash value is guaranteed to accumulate value over time and accumulates in a tax deferred manner. This is a source of wealth that is available to policyholders as it accumulates. Individuals can take out loans against their policy. Additionally, some carrier group whole life policies are eligible for dividends – which can be granted in the form of cash, used to pay back loans, lower premiums, deposited to earn interest, or even used to increase your death benefit to help you keep up with inflation.

- Whole life insurance is built upon three primary guarantees:
1. Guaranteed premium
  2. Guaranteed cash value
  3. Guaranteed death benefit

As an employer, there are plenty of reasons to implement a group whole life policy in your benefits package:

- Bona fide employee benefit
  - Suitable for SCA and Davis Bacon contractors
  - Hour bank administration available

- Tax advantages
  - Death benefits are generally income tax free
  - Cash values tax deferred
  - Dividends non-taxable
- Attract and retain employees
  - Very few companies offer a group whole life plan
  - Financially secure employees are more productive
  - 65% of employees believe they need more death benefit

At the end of the day, your job is to do what is best for your business and your employees. A group whole life policy can accomplish both.

Contact your plan advisor for more information on adding group whole life insurance to your employee benefits package.

*Guarantees are based on the claims paying abilities of the issuing insurance company.*



*This article was contributed by our valued partner, Beneco*

**Hey Joel! – Answers from a recovering former practicing ERISA attorney**

**I am a fiduciary/committee member to a retirement plan. Am I required to receive ongoing fiduciary training?**

*- Curious in California*

Dear Curious,

The DOL has provided various commentaries on the topic of fiduciary education. The most recent manifestation of this is that DOL auditors have been directed to ask plan sponsors to evidence the fiduciary training they have received over the past 12 months. If none, this is a potential audit flag.

From the most elementary standpoint, the DOL believes that if fiduciaries do not receive training on their roles and responsibilities, they cannot be in position to practice their duties prudently. The DOL believes that the uninformed fiduciary may act with good intentions, but they “don’t know what they don’t know.” This is particularly concerning when it comes to issues of investment management and determination of plan fee reasonableness, but it really impacts all aspects of fiduciary activities which require practicing “procedural prudence” for all decisions.

If a plan sponsor or committee question this, I would show them our Fiduciary Fitness Program’s diagnostic report

identifies the major fiduciary duties and education/documentation modules evidence fiduciary knowledge and prudent practices. If you are not fully confident with you responsibilities in each of the areas listed, you should obtain training.

A Committee charter allows for the plan sponsor and board of directors (the “named fiduciary” in their plan document) to delegate specified fiduciary responsibilities to a committee, or other co-fiduciaries. In the absence of the charter document, the named fiduciary retains all the day-to-day management responsibilities and liabilities, most of which can be delegated except the selection and monitoring of the co-fiduciaries so delegated. Most plan documents indicate that the “named fiduciary” is “the Company”, which is interpreted under ERISA law to be the BoD for a “c” corp, or the primary decision-making entity for other structures (e.g. managing partners if LLC, etc.).



**About the Author, Joel Shapiro, JD, LLM**

As a former practicing ERISA attorney Joel works to ensure that plan sponsors stay fully informed on all legislative and regulatory matters. Joel earned his Bachelor of Arts from Tufts University and his Juris Doctor from Washington College of Law at the American University.

Quenching curiosity,  
*Joel Shapiro*

*If you have a question for Joel, please send it to your plan advisor. It may be featured in a future issue!*



Thank you to everyone who joined us for our May financial wellness webinar, Successful College Planning. If you were unable to join us, or if you wish to watch it again, the recorded webinar is always available for you and your plan participants. Link: <https://stme.in/OS8jcqtpix>

In our June financial wellness webinar, we will be joined by Christina Pihos (PIMCO) who will be discussing common concerns participants have about retirement.

We spend the majority of our career focusing on how to save enough money to retire, but then what? This presentation will focus on a few key themes in retirement: how to make your nest egg work smarter and longer, healthcare solutions and identity theft protection. Managing to these issues before reaching retirement can help give you the freedom to focus on what matters in retirement.

We hope you can join us **Thursday, June 21, 2018 at 3:30pm CST**

This month’s financial wellness speaker is Christina Pihos. Ms. Pihos is a vice president in the New York City office and is head of participant engagement at PIMCO. Prior to joining PIMCO in 2018, she was a vice president at BlackRock, focusing on driving participant outcomes through engagement and serving several of BlackRock DC’s largest plan sponsor clients across the globe.



Call or email your plan consultant if you have questions or need assistance.

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